



17 July 2019
Document ID: 420821

General Product Warranty – Professional Trade Range

Project

Project Name: 19-007546 - 東城 100
Project Address: No. 100 Dongmen Street, Xinzhu City, Taipei, Taiwan
台灣台北新竹市東門街 100 號

Dow Silicones Corporation

Dow Chemical Taiwan Limited
10F, No. 246, Sec 1, Nei Hu Road
Nei Hu District
Taipei
Taiwan
11493

(hereafter referred to as "DOW")

Warranty Recipient

Junhang Industrial Co., Ltd.
宥鈞行實業股份有限公司
No. 77, 65 Lane, Chenping Road, Beitun District, Taichung City, Taiwan
台灣台中市北屯區陳平路 65 巷 77 號

Applicable terms and conditions on the following pages.



17 July 2019
Document ID: 420821

General Product Warranty – Professional Trade Range

Warranty Number:	44584
Warranty Effective Date:	22 October 2018
Warranty Duration:	5 Years hereafter referred to as “Warranty Duration Period”
DOWSIL™ Sealant(s):	DOWSIL™ Glass & Metal Sealant hereafter referred to as “DOWSIL™ Sealant”

DOW makes the following warranties in respect of DOWSIL™ Sealant which is to be used by you for application to the Building:-

That when DOWSIL™ Sealant:

- (a) is used with compatible substrates;
- (b) is applied within its stated shelf life; and product purchased details as attachment (Refer APPENDIX A);
- (c) is applied in compliance with DOW's published recommended application procedures;
- (d) is applied in the country of purchase,

DOW warrants for Warranty Duration Period from the date of purchase DOWSIL™ Sealant will not:

1. Become brittle or crack due to weathering or to normal expansion and contraction of adjacent surfaces.
2. Harden beyond a Shore A durometer of 65, nor soften below a minimum of 10 points.
3. Change colour significantly when used with compatible back-up materials.



17 July 2019
Document ID: 420821

General Product Warranty – Professional Trade Range

Remedy and Limitations

The warranty is in lieu of all implied warranties.

DOW makes no warranty, express or implied, with respect to the properties of adherence, appearance (except as otherwise noted in Item 3), or any other property of DOW building sealant which is in any way dependent on the techniques, methods, or precautions employed in application. The warranty and DOW's liability shall expire Warranty Duration Period after date of purchase.

DOW shall refund the purchase price of DOWSIL™ Sealant which does not meet or does not perform according to warranty.

The remedy stated above constitutes the exclusive remedy and DOW's sole liability in connection with claims arising out of the purchase or use of DOWSIL™ Sealant. DOW shall not be liable for any sum exceeding the purchase price of sealant shown to be otherwise than as warranted in no event shall DOW be liable for incidental or consequential damages, such as, for illustrative purposes only, labour costs in removing or replacing the sealant, repair or replacement of other building materials, and the like.

Notification of Claim

Notification of any claim must be sent by certified mail to DOW. The notice must contain a statement as to how DOWSIL™ Sealant failed to meet the warranty and indicate the date of purchase, purchase price, and the amount of refund claimed. DOW reserves the right to inspect DOWSIL™ Sealant in question and to require proof of purchase.

Xu Chen
Technical Service & Development
Date: 17 July 2019



17 July 2019
Document ID: 420821

General Product Warranty – Professional Trade Range

APPENDIX A

DOWSIL™ Sealant Purchased Details

Product Name	Batch Nr	Volume
DOWSIL™ Glass & Metal Sealant	H071I5D045	720 cartridges
DOWSIL™ Glass & Metal Sealant	H071I7S046	600 cartridges
DOWSIL™ Glass & Metal Sealant	H071I97068	1200 cartridges
DOWSIL™ Glass & Metal Sealant	H071I9J083	360 cartridges